



# NetApp transforms IT and improves agility by implementing leading DevOps practices

## PROBLEM SOLVED

In its own production environment, NetApp creates a comprehensive DevOps methodology and approach for its support site to better respond to business demands.

## CLIENT OUTCOMES

To respond to the pace of today's marketplace with improved agility and efficiency, NetApp created a comprehensive DevOps approach that uses a hybrid multicloud model and leading best practices.



CODE DEPLOYMENT GOES  
FROM 3 TO 5 HOURS TO

**SECONDS**

OVERALL WORK VELOCITY IS

**3X-4X**

FASTER

BUG FIXES CAN HAPPEN ALMOST

**IMMEDIATELY**

“Agility is the new norm.  
Now we can respond more  
quickly to our customers.”

Robert Stumpf, Senior IT Director Enterprise Solutions, NetApp

## Company can now respond faster to customer support issues.

The best way to describe this DevOps transformation story is to highlight the before and after. Before, the company's approach was bolted-on code, time-consuming changes, and wasted labor. After, it was none of that. NetApp completely rebuilt how it approached its own support site and now runs a full-throttle DevOps practice with greatly improved agility and efficiency, and lower total cost of ownership.

“Agility is the new norm,” said Robert Stumpf, Senior IT Director Enterprise

Solutions at NetApp. “Now we can respond more quickly to our customers.”

Stumpf and his team worked with key departments to define ideal capabilities. The result is a true hybrid multicloud model that uses microservices running in containers and other leading-edge tools and automation. It's a cloud-agnostic approach that helps improve global operations and reduce vendor lock-in.

### SOLUTION COMPONENTS

#### NETAPP PRODUCTS

NetApp® ONTAP® ▶

NetApp AFF ▶

NetApp HCI ▶

NetApp StorageGRID® ▶

NetApp Cloud Volumes ▶

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